

A Powerful Union for Resolving Healthcare Problems

Lean
Speed

Six Sigma
Stability
Accuracy

Lean Six Sigma
A Powerful Union

Improved Patient/
Customer Satisfaction
Enhanced Employee Growth
Raised Profitability
Increased Revenues

Seminar Content

1. The current issues of Healthcare Management
2. The possible root causes of these issues
3. The possible solutions
4. A holistic approach of healthcare improvement
5. Case examples
6. Q & A

Objectives of Seminar

SBTI-HK is a leading global provider of Lean Six Sigma solution services, which founder is one of the Six Sigma inventors, helping **many overseas, China and local healthcare organizations** to implement Lean Six Sigma management with great achievements. The seminar will share **successful experience** of deploying Lean Six Sigma in Healthcare and introduce the **right tools** for organizations to:

- + Reduce medical defects
- + Increase profit / reinvestment
- + Improve service quality
- + Enhance human resources efficiency
- + Increase patient / customer satisfaction scores
- + Build continuous improvement culture



Lean can eliminate wastes and improve process flow rapidly;

Six Sigma can increase stability and accuracy of quality management by systematic methods;

Lean Six Sigma is integrated advantages of two methodologies to achieve better management results. Lean Six Sigma can help organizations to lower operational cost effectively, provide more specific and efficient high-quality services to customer and bring real growth in revenue as the result.

Date:
28 Sep 2012(Fri)

Time:
3:00 – 5:00p.m.

Location:
Unit 1627A, 16/F., Star House,
3 Salisbury Road, Tsim Sha
Tsui

Welcome below audiences from **Healthcare** to attend:

- ✓ Administration and Management Executives;
- ✓ Second tier management;
- ✓ Process Improvement Staff;
- ✓ Organization Training Officer



Enrolment

To reserve the seat, please complete below form and fax to 2581 2776 / email to info@sbti.com.hk, OR call us directly at 2581 2209.

Supported by:



Enrolment Form

Name (Mr./Miss/Mrs./Ms.*): _____ *Please delete the

Organization: _____ Position: _____

Tel. (Mobile): _____ (Office): _____ Fax: _____

Email: _____